

# Telephone Interview

## What to Expect



Thank you for your interest in individual disability insurance from The Standard.‡ Your insurance representative has ordered a telephone interview, or “TeleApp,” as part of the application process.

### Your appointment is scheduled for:

\_\_\_\_\_ a.m./p.m. on \_\_\_\_\_  
(time) (date)

If you don't have an appointment scheduled yet, a LifePlans representative will contact you to set up a convenient time for your interview.

### What to Expect During Your Interview

A highly trained interviewer will ask you about your activities and health, including your work and medical history. Please allow 30 to 40 minutes for your interview.

Be prepared to provide the following information during your interview:

- Names, addresses and phone numbers of medical providers you have visited in the last 10 years
- Approximate dates of injuries, surgeries, emergency room visits, hospitalization(s), illnesses and/or conditions
- Prescription history over the last three years, including medication names, dosages, dates taken and reasons for use
- Foreign travel history for the last five years
- Name(s) of employer(s) and dates of employment

### What to Expect After Your Interview

After your interview, LifePlans will send your completed interview to your insurance representative and The Standard. If approved, the final application and resulting policy with The Standard will include information you provide during your telephone interview.

When you receive your policy, review it carefully for completeness and accuracy. Incomplete, incorrect or untrue statements could affect your eligibility for benefits.



Standard Insurance Company  
The Standard Life Insurance  
Company of New York

[www.standard.com](http://www.standard.com)

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